

From: [Clifford Dean](#)
To: [Keith Fillmore](#)
Cc: [Gregory Orehowsky](#)
Subject: RE: cummins ECU
Date: 02/08/2013 04:12 PM

Keith,
Thanks again. I really do appreciate the full coverage. I do remember that the TIPM coverage didn't immediately look like it might be included.
Cliff

▼ [Keith Fillmore ---02/08/2013 03:52:59 PM---Cliff, Yes, we reimbursed the customer for the TIPM. According to the warranty group, "we paid for](#)

From: Keith Fillmore <krf2@chrysler.com>
To: Clifford Dean/DC/USEPA/US@EPA
Date: 02/08/2013 03:52 PM
Subject: RE: cummins ECU

Cliff,
Yes, we reimbursed the customer for the TIPM. According to the warranty group, "we paid for everything including the kitchen sink!"
Thanks,
Keith

From: Dean.Clifford@epamail.epa.gov
[mailto:Dean.Clifford@epamail.epa.gov]
Sent: Thursday, February 07, 2013 5:08 PM
To: Keith Fillmore
Subject: RE: cummins ECU

Keith,
That's good news. Thanks for your help. Does reimbursing the customer in full mean that the TIPM that didn't correct the code problem and may be covered by a TSB is included?
Thanks,
Cliff

▼ [Keith Fillmore ---02/07/2013 04:58:18 PM---Cliff, I just received word from the warranty group that Chrysler will be reimbursing the customer i](#)

From: Keith Fillmore <krf2@chrysler.com>
To: Clifford Dean/DC/USEPA/US@EPA
Date: 02/07/2013 04:58 PM
Subject: RE: cummins ECU

Cliff,

I just received word from the warranty group that Chrysler will be reimbursing the customer in full. Please let me know if you have any further questions.

Thanks,

Keith

From: Dean.Clifford@epamail.epa.gov [mailto:Dean.Clifford@epamail.epa.gov]

Sent: Monday, February 04, 2013 9:57 AM

To: Keith Fillmore

Subject: Fw: cummins ECU

Keith,

It was good to meet you this morning. Below is the Email exchange I mentioned during our call.

I appreciate your help looking into this.

Regards,

Cliff Dean

202-343-9254

----- Forwarded by Clifford Dean/DC/USEPA/US on 02/04/2013 09:50 AM -----

From: [REDACTED] PII / Ex. 6
To: Clifford Dean/DC/USEPA/US@EPA
Date: 01/31/2013 09:41 PM
Subject: Re: cummins ECU

Mr Clifford

My truck VIN is: [REDACTED] PII / Ex. 6

Brief history:

I bought the truck new on sept 11 2007

In Aug of this year I began having frequent codes and check engine readings. My local ASE qualified shop would read the codes ranging from "can't sense turbo pressure" to "fuel rail pressure too high". After numerous code clears and attempts to trouble shoot it my local shop told me to take it to the dealer.

I took it to the dealer who informed me it needed a new power manager (TIPM). After purchasing a new TIPM for 600.00 the told me it was not that it was the Engine Control Module. They initially told me it would be 2500.00 to get a new ECM. They Also informed me that my truck was 29 days outside of the 5/50000 so it would not be covered under warranty.

I called several aftermarket OEM suppliers and the ALL told me they would be glad to sell me one but, the part was covered under the EPA extended warranty because it was the main computer that regulated fuel timing, turbo pressures and the like.

I told the dealer that and they had me call Chrysler direct. I was assigned a case number [PII / Ex. 6] They told me they would cover the part as a show of good faith because I was only 29 days past the 5 years, had been having trouble with it and the truck only had 35000 miles on it.

Though the EPA extended major emissions warranty requires " cost of parts and labor including in the diagnosis of the repair" Chrysler told me there would be a 200 co pay.

I didn't feel that was worth fighting over however, I go to pick up my truck and the dealer want an additional 710.00 besides the 600.00 I had already spent.

Now I am grumpy! I told them the part was supposed to be covered under federal law and the dealers answer was simply " we type in your vin number and Chrysler tells us if it is warranty part or not". I called back Chrysler and they said "we didn't give you the bill the dealer did, take it up with them. I asked them about the EPA requirement and they said have the EPA tell us we have to cover it and we will".

As my truck is equipped with California emissions and my warranty booklet clearly states if my truck is registered in Maine they apply; I called the California Air Board was told that the part was clearly covered and if I was a resident of California they would be glad to help me retrieve the cost of the TIPM, (original part not needed but part of diagnosis) and getting rid of any "dealer" charges. But because I was not a resident they told me to use the EPA route.

So here I am. My cell number is [PII / Ex. 6]

Thank you in advance.

[Citizen Name / Ex. 6]

----- Original Message -----

From: Dean.Clifford@epamail.epa.gov

To: [Redacted]

Sent: Thursday, January 31, 2013 5:07 PM

Subject: Re: cummins ECU

[Citizen Name / Ex. 6]

Sorry for my slow response. I didn't catch your message in my holiday Email backlog.

I've begun looking into your issue and there doesn't appear to be a quick/easy answer regarding how warranty coverage works in this situation. I'm still working on that but just wanted you to know it's not being ignored.

It would be helpful for me, and may allow me to provide more assistance to you, if you could provide the vehicle identification number

(VIN) and also describe the problem you had that required the ECM to be replaced.

Also, I'm assuming you brought up the California warranty coverage question to the Dodge/Chrysler dealer who replaced the ECM. What was the dealers response?

Finally, do you have a day time phone number where I could reach you in case it's easier to discuss things.

Best regards,
Cliff Dean
Compliance Division (6405-J)

Office of Transportation and Air Quality
US EPA
1200 Pennsylvania Ave., NW
Washington, DC 20460

Office/Overnight Mail/Courier
Room 634
1310 L Street, NW
Washington, DC 20005

Phone: 202-343-9254
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▼ "trr" ---01/03/2013 03:48:09 PM---Mr. Clifford I have a 2007 Dodge 3500 truck equipped with California Emissions.

From: **Citizen Name / Ex. 6**
To: Clifford Dean/DC/USEPA/US@EPA
Date: 01/03/2013 03:48 PM
Subject: cummins ECU

Mr. Clifford

I have a 2007 Dodge 3500 truck equipped with California Emissions. California requires 7/70000 on medium duty diesel trucks and because my truck is registered in Maine it falls under California Emissions Law as stated in the warranty booklet.

I just had to have the engine control module (ECM) OEM part number RL 179028 AE replaced.
this part does what is describe in the EPA pub:

"The electronic emissions control unit or computer monitors certain powertrain functions and controls various operating parameters to help the vehicle run efficiently and with the lowest possible emissions. Ignition, transmission function, air injection, exhaust gas recirculation (EGR), engine operating temperature and fuel system parameters are some of the systems monitored and/or controlled by the electronic emissions control unit"

I called and talked with a representative from the California Air Resources Board because the truck is equipped with California Emissions and she told me that this part was covered under the 7/70000 however, because I was not a California, resident they couldn't help me. She recommended that I ask your office for help to clarify that this part is in fact a " long term emissions related part" to give to the dealership

could you please clarify this part for me

thank you in advance

Citizen Name / Ex. 6